

## Clear21 - Cookies Policy

### INTRODUCTION

This policy relates to the setting and use of cookies on the website <https://www.ibodyshop.com> and, <https://www.repairconnection.com> (“**Websites**”) by Clear21 Pty Ltd and Clear 21 UK Limited (referred to from now as “**we**” and via similar words, such as “**our**”).

Our company details are as follows:

Clear21 UK Limited  
Incorporated in England and Wales  
Company number: 15457371  
Registered office: Wisteria Grange Barn, Pikes End, Pinner, London HA5 2EX.

Clear21 Pty Ltd (ACN 645 481 983)  
Level,1 / 6-8 Compark Circuit,  
Mulgrave, Victoria, Australia, 3170

You can change your cookies preferences at any time by clicking by clicking ‘clear cookie preferences’ button in the website footer.

Your browser may also allow you to disable certain cookies.

### WHAT IS A COOKIE?

A cookie is a small file that is stored on the browser or hard drive of computers and other electronic devices. Cookies perform several functions: depending on the type of cookie used, a cookie can enhance security, allow imagery to be presented in a readable way, remember certain browsing choices that you make, and analyse browsing behaviour.

### WHAT TYPES OF COOKIES ARE THERE?

Cookies come in many forms, but the two basic types are **Essential** and **Non-Essential**.

*Essential* cookies are ones that have to be set in order for the Website to operate. Given their nature, we do not have to seek permission in advance for these to be set – however, we do inform you about them below.

*Non-Essential* cookies are ones we would like to set, but we must gain your clear permission first before doing so. These fall into further subcategories, depending on their purpose.

**It is entirely up to you whether you accept the setting of Non-Essential cookies, and you can amend your decision at any time. However, some functionality may be impaired if you do not accept.**

### WHAT COOKIES DO WE SET?

#### ESSENTIAL COOKIES

These are cookies that are necessary to enable us to deliver the Website to you and ensure security. Essential cookies are set automatically, and so consent is not required.

We set the following Essential cookies:

Cookie	Description
domain: .repairconnection.com	
.company	

.cookie	
apiVersion	
RequestVersion	
domain: hub.repairconnection.com	
AWSALB	
AWSALBCORS	

Your browser settings may allow you to disable some Essential cookies, but this may mean the Website cannot be delivered to you as intended.

## NON-ESSENTIAL COOKIES

With your permission, we would like to set certain Non-Essential cookies, which we believe will improve your browsing experience and help us better understand and manage our Website.

When you first visit our Website using a device, you will be given a clear option as to whether you are happy to accept Non-Essential Cookies.

You can also alter your browser settings at other times to modify your choices.

The types of Non-Essential cookies we use are described below.

Cookie	Description	Duration
Clear21	A Clear21 cookie used to store user acceptance of iBodyshop website cookies	30 days
_ga	Used to distinguish user for Google Analytics	14 months
_ga_<container-id>	Used to persist session state for Google Analytics.	14 months

This policy was last updated on 16/06/2025