System Requirements

Internet Connection and Data

- Minimum Requirement: 5Mbps download/upload on a stable ADSL2+ or 4G modem (based on a single user) 10GB monthly data plan
- Recommended: 10Mbps download/upload on a stable internet connection or a 4G modem 20GB monthly data plan 2nd separate redundant internet connection using a different provider and connection method
- Note: Intermittent internet dropouts WILL affect iBodyshop

Workstations

- Required: Windows 10 with windows update ver 2002 or above OR Windows 11
- MacOS 10.14 Mojave or above. Prefer latest OS Big Sur
- .Net version 4.8 bare minimum, need to be installed from windows features
- Google Chrome or Chromium based browser (Edge, Brave, Vivaldi..etc) with latest Chromium stable update

Hardware Guidelines

- Memory: 8GB
- HDD: 500GB HDD - Prefer Solid state drive or M.2 drive for performance.
- Processor: 2.1Ghz Intel Core i5 -7400 or higher
- Graphics card to support a monitor 1920 x 1080 Full HD Resolution with minimum (Recommended dual monitor support)

Monitors /Displays

- Minimum Requirement: 1 monitor with 1920 x 1080 resolution
- Recommended: 2 monitors with resolution of 1920 x 1080 resolution or higher

  Time Recording Terminals- a standard monitor with FHD resolution 1920 X 1080 and a mouse would be adequate. If required a 24" or larger Touch screen Monitor can be used (usually double the price of a standard monitor)

Departure / Workshop Display

- Workshop Screens - Connected to a PC (do not use any Smart TV browser)
- Minimum Requirement: 1 monitor with 1920 x 1080 resolution (Minimum)
- Recommended: 40" or 50" LCD TV - Multiple - as required for workshop size

Mobile Phone Devices (For use with the iBodyshop Photo Taker App)

Minimum Requirement:

- Apple iPhone with current IOS version and going back to 2 versions only (Ex: if current IOS is 14, we support 12 and above).
- Android OS - Current stable Android OS and going back to 3 versions only (Ex: if current latest version is 11, we support version 8 and above) Any other Linux based OS's on custom kernels are not supported and not tested.

TABLETS: (For use with the iBodyshop Web Application only)

- iPads are NOT currently supported.
- Recommended: Microsoft Surface Pro Windows 10 or 11 – RT not supported.
- Note: Tablets are NOT supported for use with the Mobile Phone Photo Taker App

Document Scanners

Canon Image Formula DR-C225 II OR Brother ADS 2200 Required Configuration:

- Ensure TWAIN drivers are installed on the PC the scanner is connected via USB cable
- Do not connect the scanners USB port to USB Hub or extender